

RANDWICK CAMPUS REDEVELOPMENT

University of New South Wales, Health Translation
Hub

Complaints Register

As at 10 November 2023



The primary form of assistance that Hansen Yuncken will provide is through the incident handling process. during the project delivery phase, an incident defined as regarding construction impacts – such as – safety, dust, noise, traffic, congestion, loss of parking, contamination, loss of amenity, hours of work, property damage, property access, service disruption, conduct or behaviour of construction workers or other environmental impacts

As a condition of State Significant Development approval SSD-10822510, the Randwick Campus Redevelopment is required to keep a record of all incidents received relating to the UNSW Health Translation Hub project.

The Project Incident Register is updated monthly and made publicly available on the Randwick Campus Redevelopment website.

Getting in touch

- Call 02 9770 7600
- Email HThenquiries@hansenyuncken.com.au
- Visit www.hansenyuncken.com.au

Summary of most recent reporting period

Details of all incidents received on the project are outlined in the table below.

Incident register

The below table summarises Incident received as at 10 November 2023.

Date of Incident	Date of Response	Method of Notification	Nature of Incident	Project Response	Incident Status	Emergency Incident?
19.08.2023 02.09.2023	21.08.2023	Project Inbox	Worker Vehicles & Noise Disturbance: Illegal parking in residential street & noise disturbance during early morning hours. Worker two-way radio communications outside residential property.	Workforce addressed during morning prestart and addressed to reduce volume and ensure communications away from residential properties.	Closed	No
24.08.2023	25.08.2023	Project Inbox & Community Infoline	Post Hours Site Activity: Rock breaking, hammering and similar works post 5pm weekdays.	Workforce notified and ceased working that day.	Closed	No
03.11.2023	10.11.23	Project Inbox	Worker Vehicles & Noise Disturbance: Illegal parking in residential street & noise disturbance during early morning hours.	Confirmed the workers did not belong to the HY site. Workforce notified during Prestart & Subcontractor Meeting.	Closed	No