

RANDWICK CAMPUS REDEVELOPMENT

University of New South Wales, Health Translation
Hub

Complaints Register

As at 5 December 2023



The primary form of assistance that Hansen Yuncken will provide is through the incident handling process. during the project delivery phase, an incident defined as regarding construction impacts – such as – safety, dust, noise, traffic, congestion, loss of parking, contamination, loss of amenity, hours of work, property damage, property access, service disruption, conduct or behaviour of construction workers or other environmental impacts

As a condition of State Significant Development approval SSD-10822510, the Randwick Campus Redevelopment is required to keep a record of all incidents received relating to the UNSW Health Translation Hub project.

The Project Incident Register is updated monthly and made publicly available on the Randwick Campus Redevelopment website.

Getting in touch

- Call 02 9770 7600
- Email HTHenquiries@hansenyuncken.com.au
- Visit www.hansenyuncken.com.au

Summary of most recent reporting period

Details of all incidents received on the project are outlined in the table on the following page.

Incident Register

The below table summarises Incident received as at 5 December 2023.

Date of Incident	Date of Response	Method of Notification	Nature of Incident	Project Response	Incident Status	Emergency Incident?
19.08.23 02.09.23	21.08.23	Project Inbox	Worker Vehicles & Noise Disturbance: Illegal parking in residential street & noise disturbance during early morning hours. Worker two-way radio communications outside residential property.	Workforce addressed during morning prestart and addressed to reduce volume and ensure communications away from residential properties.	Closed	No
24.08.23	25.08.23	Project Inbox & Community Infoline	Post Hours Site Activity: Rock breaking, hammering and similar works after 5pm on weekdays.	Workforce notified and ceased working that day.	Closed	No
23.11.23	23.11.23	Community Infoline	Post Hours Site Activity & Noise Disturbance: Concreting activity continuing after 6pm. Continuation of works attributed to earlier rain delays and the inability to stop/recommence tomorrow.	HI Communications Representative apologised for the disruption, justified the disruption, and confirmed the activities were permissible under Conditions of Consent due to potential safety/property risks.	Closed	No
30.11.23	30.11.23	Community Infoline	Worker Vehicle: Illegal parking in residential street.	Worker was prohibited from returning to site. Workforce notified during Prestarts & Subcontractor Meeting.	Closed	No